

# Data Extraction and Quality Challenges/ Lessons Learned

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**NIH PRAGMATIC TRIALS  
COLLABORATORY**

Rethinking Clinical Trials®

# Panelists

- Dana Dailey, PhD
  - Fibromyalgia TENS in Physical Therapy Study (FM-TIPS)
- Shruti Gohil, MD
  - Intelligent Stewardship Prompts to Improve Real-time Empiric Antibiotic Selection for Patients (INSPIRE)
- Corita Grudzen, MD
  - Primary Palliative Care for Emergency Medicine (PRIM-ER)

# Session Goals

- Learn about issues encountered with EHR integration, data extraction, and data quality
- Share ways to mitigate data-related challenges, such as implementation monitoring and strong cross-collaborative team structures

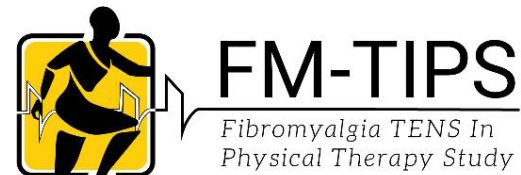


# FM-TIPS: Lessons Learned Data Extraction and Quality

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An Embedded Pragmatic Clinical Trial in Physical  
Therapy (PT) Clinics

Dana Dailey, PT, PhD



**Acknowledgements:** Research supported by National Institutes of Health Grant UG3/UH3 AR076387-01 and UL1TR002537; NIH Collaboratory

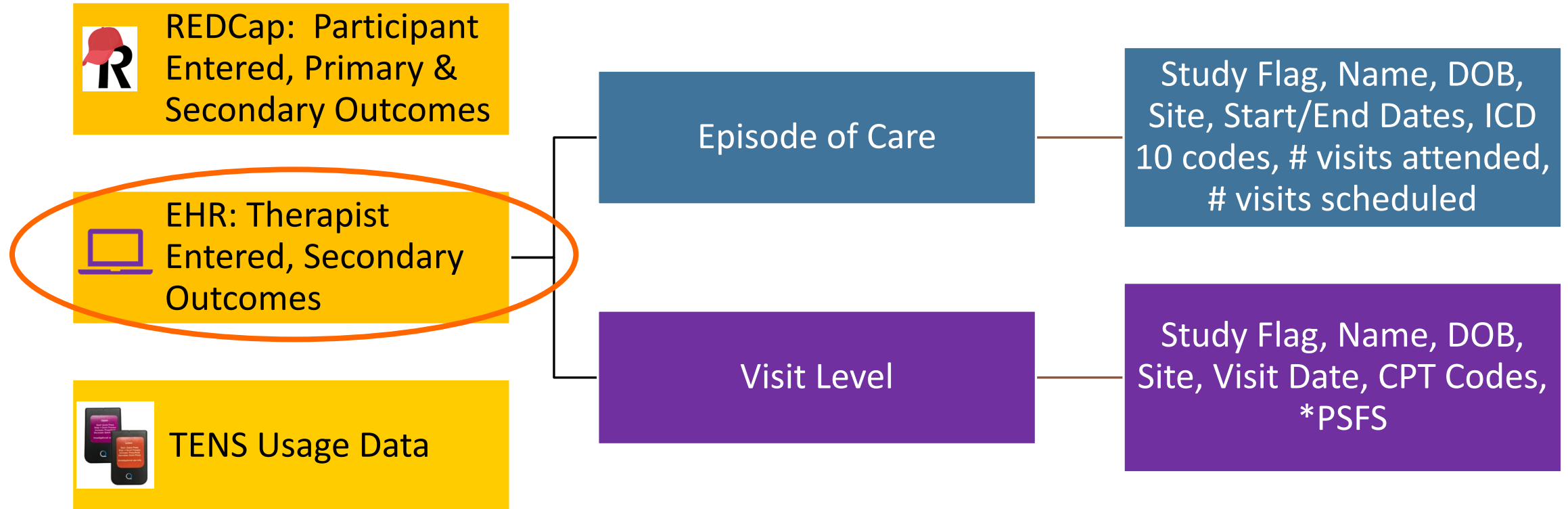
# FM-TIPS Study Overview

The goal of FM-TIPS is to test the feasibility and effectiveness of adding transcutaneous electrical nerve stimulation (TENS) to standard physical therapy (PT) care in a real-world physical therapy setting

- 25 active physical therapy clinics
- 100+ physical therapists
- 5 active healthcare systems
- 11 EHRs



# FM-TIPS Data Overview



\*PSFS: Patient reported outcome measure initially done with therapist and moved to REDCap

# 1

## Lesson 1: Initial planning – do your homework

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At the grant writing stage



- Consult with data managers about your data and the process
- Consult with multiple clinics/providers about the EHR and data extraction process
- Include data extraction costs in your budget
  - Setting up the process on the clinic side cost
  - Periodic extraction cost
  - Cleaning, mapping, and reporting of data

# 2

## Lesson 2: Clinicians need support

### ■ Limited Time

- PT's who manage data extraction are focused on patient care
- Building relationships with clinicians can be challenging
  - Limited availability of the clinician
  - Multiple people involved in the process of data extraction (clinicians, coders, billers, etc.)
  - Starting a study during a pandemic is hard

### ■ Limited Experience

- The people who manage data extraction have limited experience in data extraction for research
- Limited experience in data transfer

### ■ Limited Funds

- Each healthcare system has different costs associated with data extraction
- The study may have limitations in funding
- Implications for patient care



# 3

## Lesson 3: Data managers are integral to the process



- Data collection
- Data extraction
  - Timeframes
  - Data
- Integration of extracted data
  - Matching data
  - Coding data
  - Interpreting data
  - Reporting of the data

# 4

## Lesson 4: It always takes longer than you think

- Developing relationships
- Learning curve for the clinics and clinicians
- Transfer of information – method, process, firewalls, etc.
- Matching and coding of data
- Invoicing for data extraction

|      |  |
|------|--|
| 2021 | <ul style="list-style-type: none"><li>• Healthcare System 1-5 Activated</li><li>• First Participant February</li></ul> |
| 2022 | <ul style="list-style-type: none"><li>• Data transfers began</li><li>• Healthcare System 6 Activated</li></ul>         |
| 2023 | <ul style="list-style-type: none"><li>• Healthcare System 4 Deactivated</li><li>• Regular data transfers</li></ul>     |
| 2024 | <ul style="list-style-type: none"><li>• Regular data transfers</li></ul>   |
| 2025 | <ul style="list-style-type: none"><li>• Last data transfer</li></ul>   |

# Summary

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- Data extraction is a challenging process
- No two EHR's are the same
- Clinicians who manage data extraction are busy
- Data managers and clinicians are crucial to the process of data extraction
- Develop relationships with the healthcare systems and clinicians
- Be patient and be persistent

# FM-TIPS Team

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# INSPIRE Abdominal & Skin/Soft Tissue Infection Trials

Intelligent Stewardship Prompts to Improve Real-time Empiric  
Antibiotic Selection for Patients

NIH Collaboratory In-Person Steering Committee Meeting  
Data Extraction and Quality Challenges Panel  
May 10, 2024

**Shruti K. Gohil, MD, MPH**

Assistant Professor, Division of Infectious Diseases

Associate Medical Director, Epidemiology & Infection Prevention

University of California, Irvine School of Medicine



# INSPIRE Trials: Purpose & Design

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- **Purpose:** Reduce unnecessary empiric broad-spectrum antibiotic use
- **Design:** Cluster-randomized trials, 92 HCA Healthcare hospitals, non-ICU patients
- **Intervention:** CPOE prompts for abdominal or skin/soft tissue infections
- **Outcomes:**
  - **Effectiveness** – antibiotic use first 3 inpatient days
    - Primary – any broad-spectrum antibiotics
    - Secondary – antibiotic subsets
  - **Safety:** days to ICU transfer, hospital length of stay



# Multidrug-Resistant Organism (MDRO) Models

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## Challenges in curating data during pre-trial modeling

- Extensive data streams and cleaning
- >60 variables from 140 hospitals > 500,000 patients across 3 years
- 10 separate models to predict MDRO infection risk

## Lessons learned

- Pre-trial data helpful for revealing complexities
- Needs realistic budgeting of analytic time
- Pivoted to pull and clean data throughout trial



# Speeding Up Data Cleaning

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## **Challenges in data alignment - despite a central data repository**

- Many to one matching for medication or lab data
- Data standards exist but user overrides occurs
- Variation in hospital or provider order sets

## **Lessons learned: proactive steps**

- Smart sampling for layering data checks
- Monthly hospital data reports
- Monthly investigations and cleaning





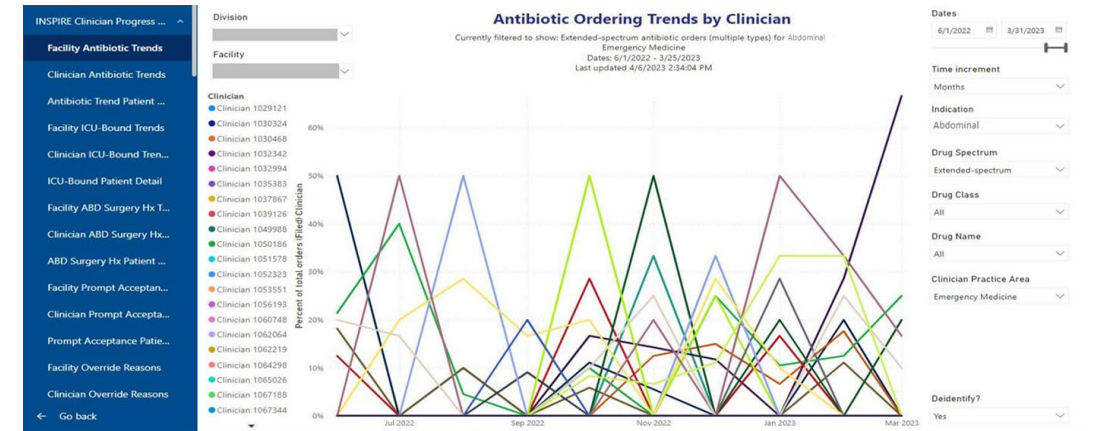
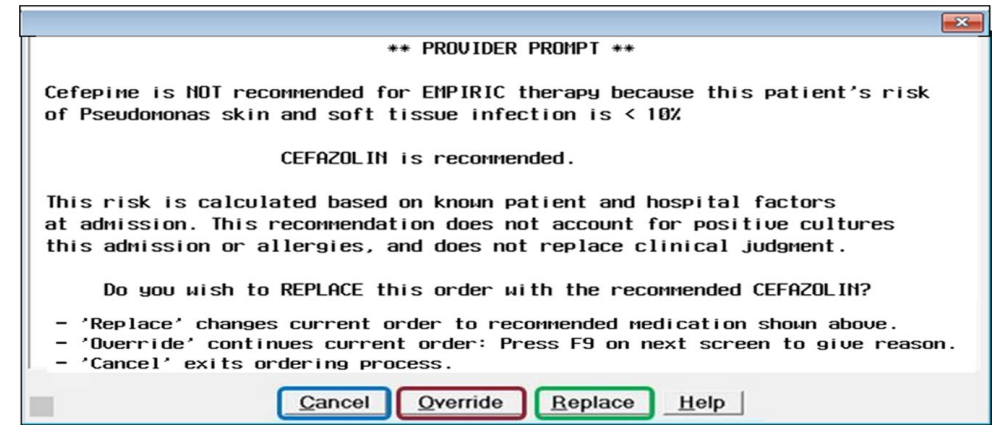
# Data From CPOE Prompts

## Build prompt *de novo*

- Specifications and queuing take time
- Capture prompt responses
- Feedback reports

## Lessons learned

- Anticipate queuing time
- Leverage health system partners for support
- Allow health system solutions



# Speeding Up Trial Analysis

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## Challenges in analysis

- Multiple models – effectiveness vs safety
- Hierarchical clustering – long run time, a few models failed to converge

## Lessons learned: proactive steps

- More computing memory, server capacity
- Advanced coding for data cleaning, code review
- Test runs
  - Troubleshoot issues with model convergence



# Data Extraction and Quality: what I know now that I wish I knew then

**Corita R. Grudzen, MD, MSHS, FACEP**

Division Head, Supportive and Acute Care Services

Fern Grayer Chair in Oncology Care and Patient Experience

Director, Center for Cancer Care Innovation

Memorial Sloan Kettering Cancer Center

Professor of Emergency Medicine

Weill Cornell Medical College



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# Study Phase

- Planning
  - Pre-randomization must dos!
- Implementation
  - Monitoring of feasibility, acceptability, usability or fidelity
- Analysis
  - Advantages and disadvantages of push versus pull

# Planning phase

Critical to examine BEFORE randomization:

- Assess infrastructure (e.g., brick and mortar, staffing, software or IT resources)
- Check interoperability of data systems or electronic health record
- Evaluate data sharing capability and data use agreements
- Assess quality of outcome data
- “Willingness” or “get it done” attitude
- ....
- ....
- ....
- Adequate volume of eligible patients

# Planning phase examples

- Human resources
  - Outpatient specialty palliative care practice
  - ED social worker
- Electronic health record (e.g., Epic)
  - Transition mid-project
- Data sharing
  - Test ability and willingness to obtain quality data, especially if PHI
- Inability to identify sites (free-standing EDs) in CMS data
- “Willingness” or “get it done” attitude can overcome almost anything!

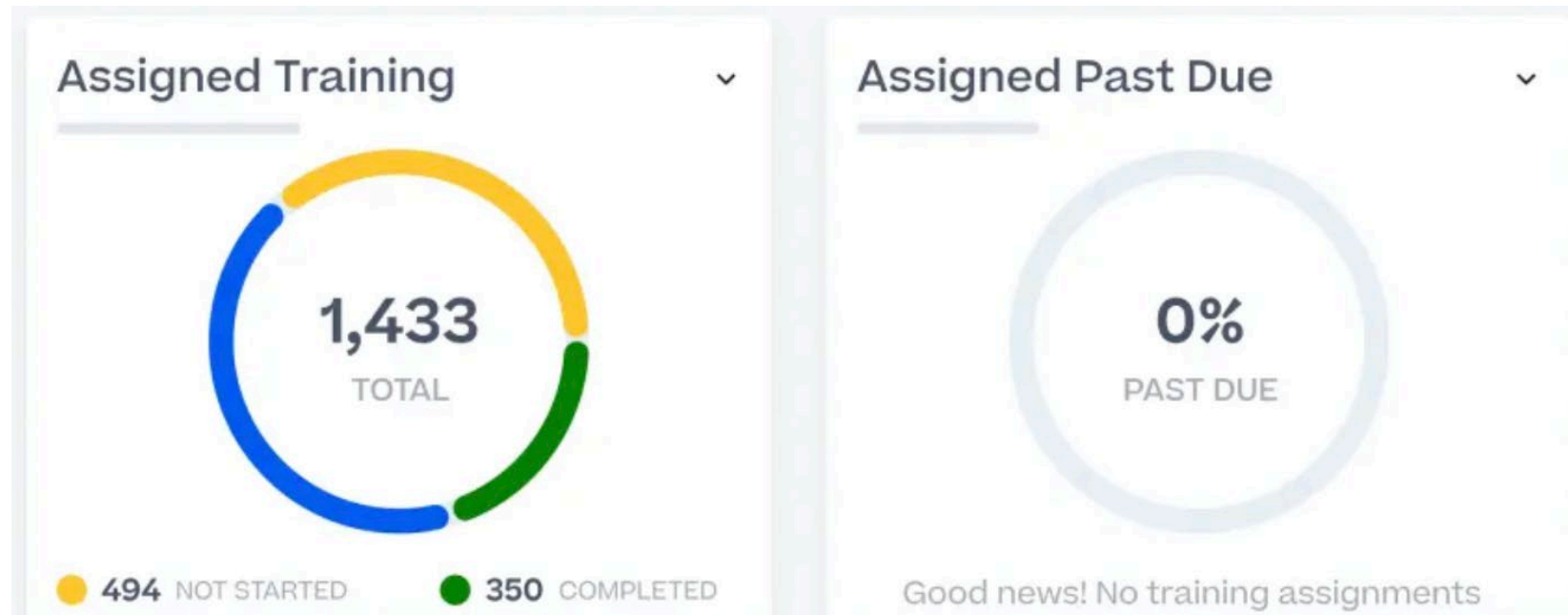


# Implementation

- Training data
- Feasibility (volume of patients, procedures, visits)
- Acceptability (survey completion)
- Fidelity to core function
- Usability of electronic tools

# Implementation examples

- Learning Management System





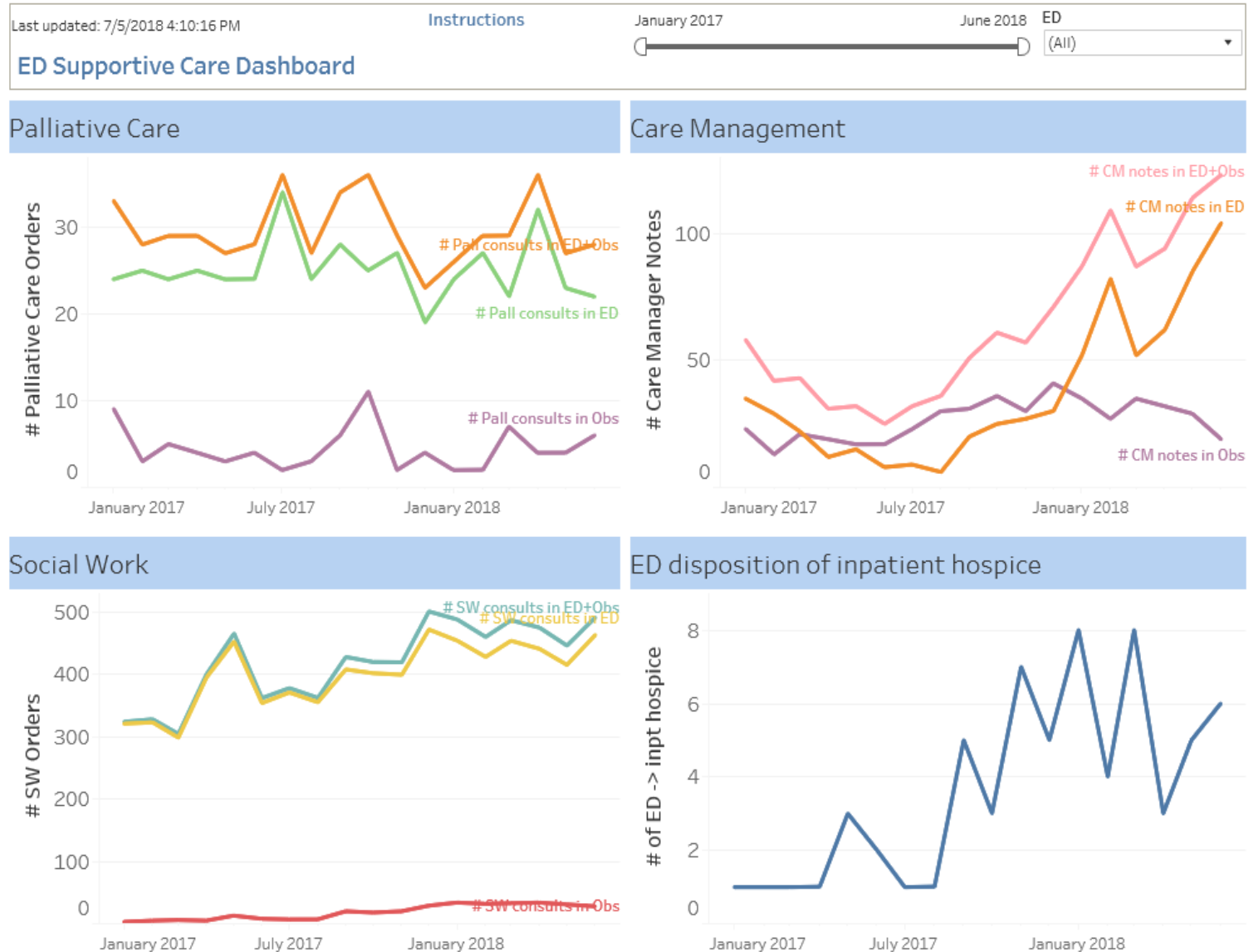
# Implementation examples

- Survey completion rates
  - RECCap, Qualtrix

| Record ID            | Enrollment                       |                                  |                                  | Baseline data                    |                                  | Post data                        |                                  |
|----------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
|                      | Records                          | Sites                            | Student Survey                   | Test 1                           | Test 2                           | Test 1                           | Test 2                           |
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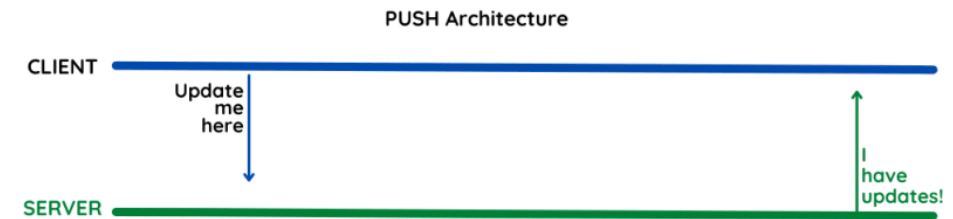
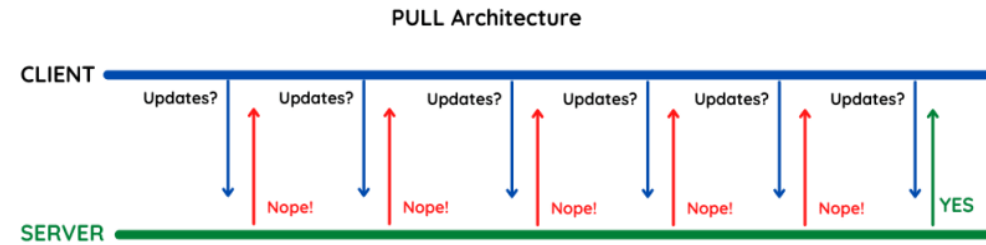
# Implementation examples

- Clinical Decision Support
- Process metrics



# Analysis

- Pull architecture
  - Driven by a request
  - Requires more human resources
  - Pdf or excel spreadsheet
- Push architecture
  - Driven by an event and automatically pushed
  - Requires more technical expertise and lead time
  - Code provided to other sites





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# Questions