

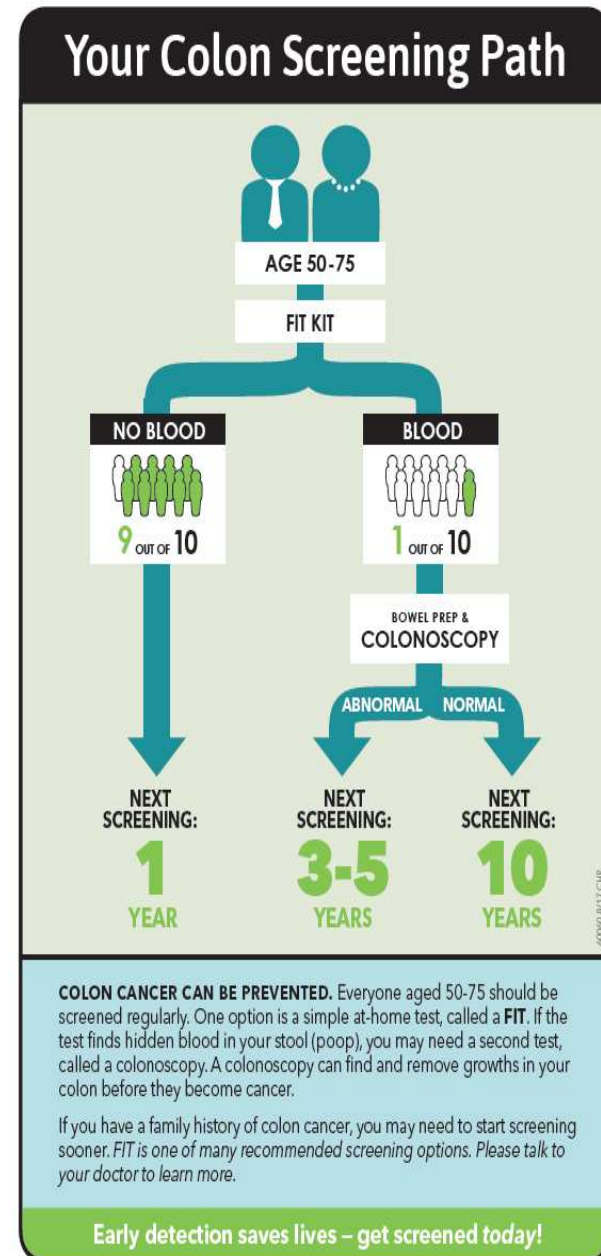


# How to Assure Follow-up to a Positive FIT in Safety Net Settings

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# The problem

- An estimated 8.7 million individuals complete a fecal test each year.
- Yet, not all individuals who test positive get a follow-up colonoscopy.
- For these patients, the benefit of fecal testing is nullified!



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In safety net practices, only **52% - 54%\*** of individuals who screen positive on FIT obtain a follow-up colonoscopy.

\* Liss et al. 2016; STOP CRC study

# Key points

- Patients' experience with follow-up colonoscopy
- Providers' experience with performing colonoscopy
- Selecting patients for patient navigation



# Reasons for No Referral or Colonoscopy among Patients with a Positive FIT\*

| Reason              | Not Referred<br>(n = 84)<br>N (%) | Referred, No<br>Colonoscopy<br>(n = 195)<br>N (%) |
|---------------------|-----------------------------------|---|
| No reason indicated | 26 (32.1)                         | 86 (44.1)   |
| Patient declined    | 24 (29.6)                         | 54 (27.7)   |
| Unable to contact   | 4 (5.0)                           | 21 (10.8)   |
| Recent colonoscopy  | 22 (25.9)                         | 25 (12.8)   |
| Other               | 5 (5.9)                           | 9 (7.7)   |

\*based on chart abstraction of 613 patients w/positive FIT results

# Barriers to CRC Follow-up: Perspectives from Providers (n = 15) and Patients (n = 10)

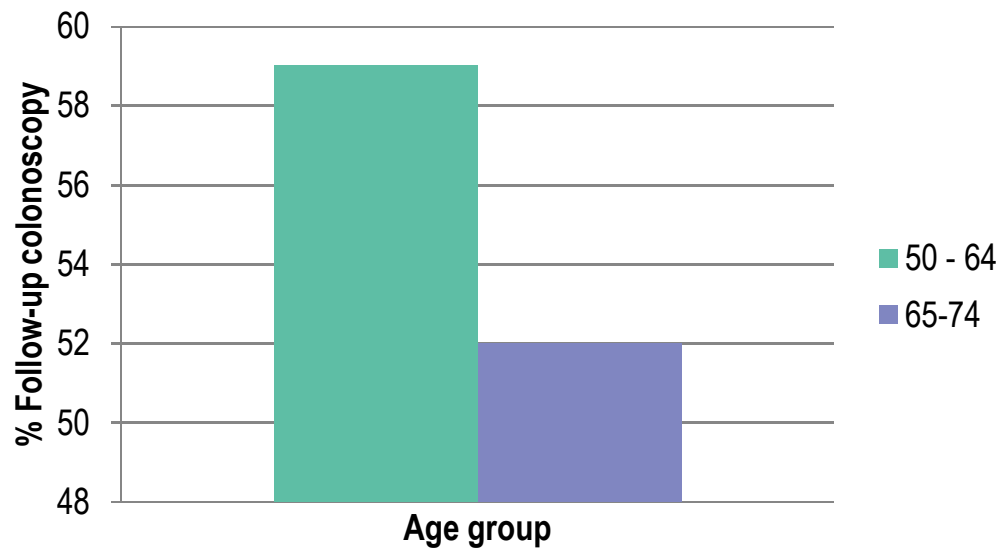
| Colonoscopy Barriers            |           |          |
|---------------------------------|-----------|----------|
| Bowel preparation challenges    | Providers | Patients |
| Bowel prep                      | √         |          |
| Logistical issues               |           |          |
| Arranging a ride                | √         | √        |
| Unable to take time off work    | √         | √        |
| Delays in getting appointment   |           | √        |
| Insurance/cost-related barriers |           |          |
| Billing / insurance issues      | √         |          |
| Cost of colonoscopy             | √         | √        |
| Psychosocial/other issues       |           |          |
| Patient fears                   | √         |          |
| Confusion about colonoscopy     | √         | √        |
| Multiple health issues          |           | √        |

# Barriers to CRC Follow-up: Perspectives from Providers (n = 15) and Patients (n = 10)

| Colonoscopy Barriers                   |           |          |
|--|-----------|----------|
|  | Providers | Patients |
| <b>Bowel preparation challenges</b>    |           |          |
| Bowel prep                             | ✓         |          |
| <b>Logistical issues</b>               |           |          |
| Arranging a ride                       | ✓         | ✓        |
| Unable to take time off work           | ✓         | ✓        |
| Delays in getting appointment          |           | ✓        |
| <b>Insurance/cost-related barriers</b> |           |          |
| Billing / insurance issues             | ✓         |          |
| Cost of colonoscopy                    | ✓         | ✓        |
| <b>Psychosocial/other issues</b>       |           |          |
| Patient fears                          | ✓         |          |
| Confusion about colonoscopy            | ✓         | ✓        |
| Multiple health issues                 |           | ✓        |

# Follow-up colonoscopy rates, by age

Follow-up Colonoscopy completion w/i 12 months of FIT+ result (n = 2165)

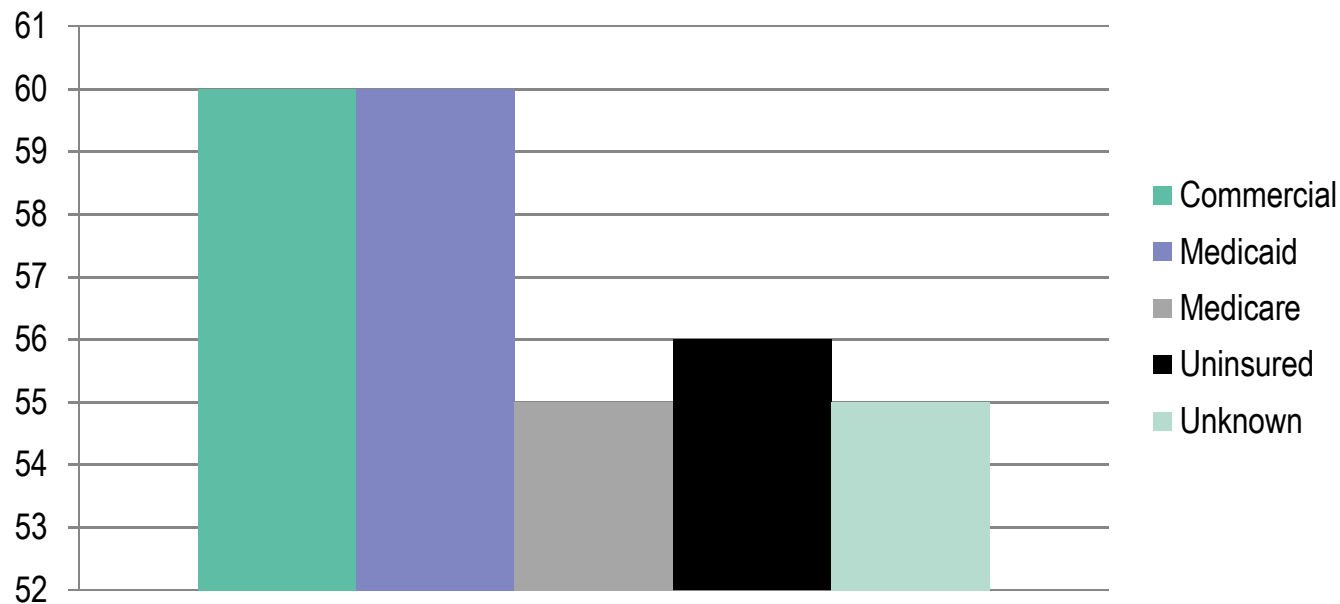


\*Based on 1743 patients aged 50-64 and 422 patients aged 65-74



# Follow-up colonoscopy rates, by health insurance

Follow-up Colonoscopy completion w/i 12 months of FIT+ result (n = 2165)



\*Based on 204 patients with commercial insurance, 1011 with Medicaid, 560 with Medicare, 335 uninsured, and 55 with unknown insurance.

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## The reality...

Patient navigation is widely endorsed as a way to improve colonoscopy completion rates, yet not everyone needs patient navigation.

Colonoscopy completion in some usual care groups  
~50 – 70%.

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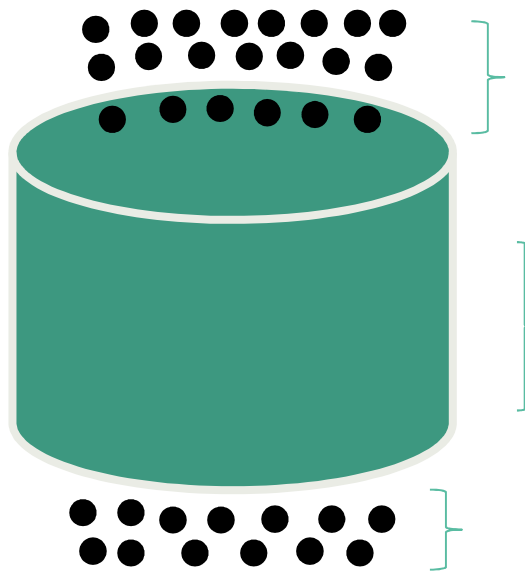
# How to winnow the targets for patient navigation

## **Candidate best practices:**

- Select patients who screen positive on FOBT/FIT
- Select patients who have never had a colonoscopy
- Select patients who have no appointment for a colonoscopy within xx days/weeks of referral
- Use direct provider assessment / referral to navigation
- Risk prediction model

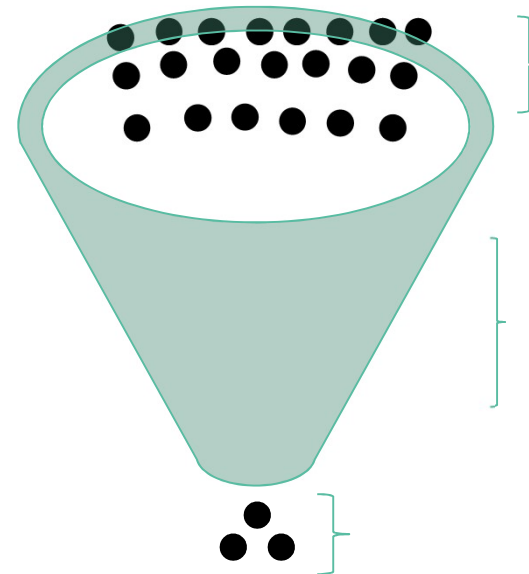
# Fundamental problem: Follow-up colonoscopy

## Standard patient navigation



All patients are offered navigation, whether they need it or not

## SMART patient navigation

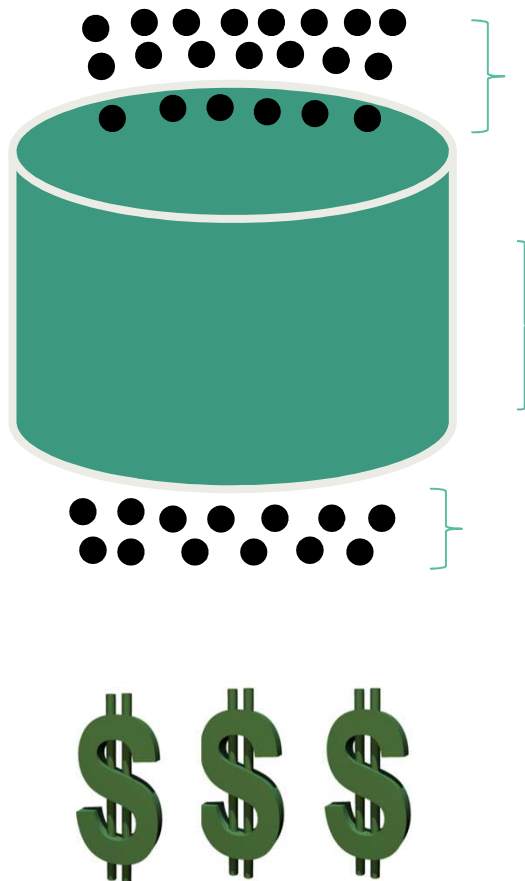


Patients are assessed for adherence probability,

Those with low/moderate probability are offered navigation

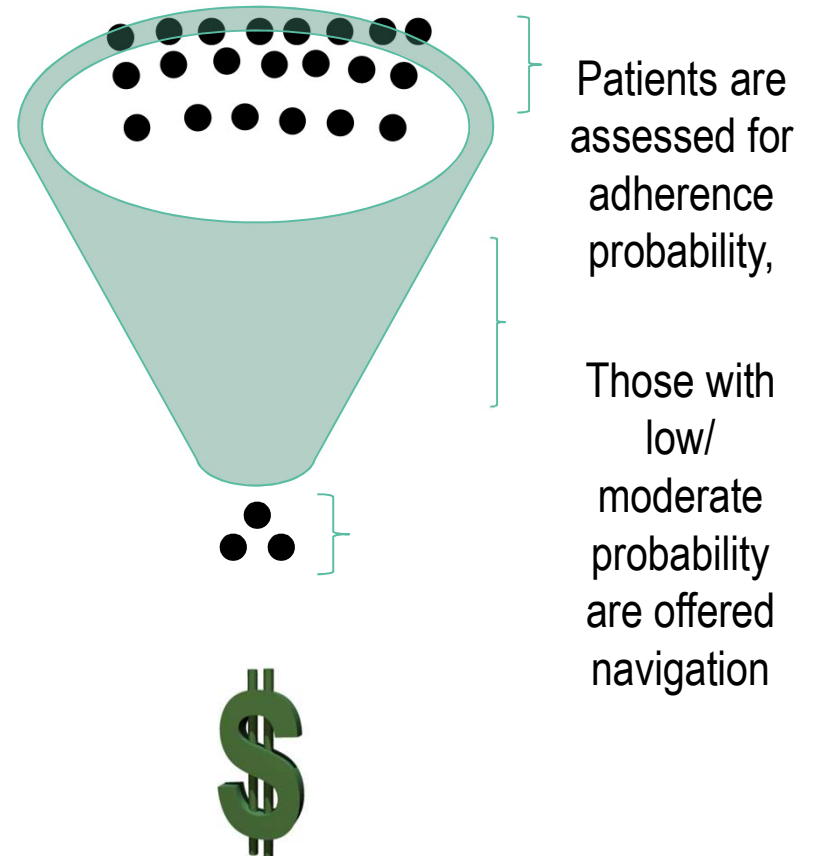
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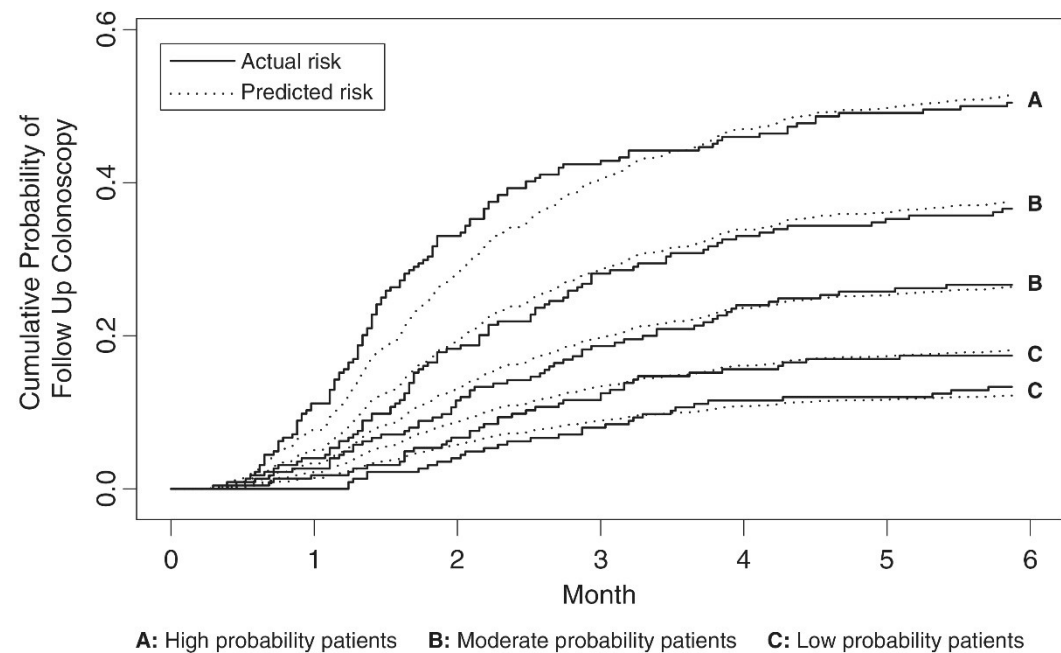
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# Risk prediction model

EHR data in the model:

- age,
- Hispanic ethnicity,
- body mass index,
- number of clinic visits in the past year,
- frequency of missed clinic appointments,
- previous CRC screening,
- receipt of a flu vaccine in the past year, and
- clinic site



# Conclusion

- Low rates of follow-up colonoscopy is a significant problem;
- Several patient- and system-barriers contribute to the problem;
- Patient navigation is widely endorsed, but not needed by everyone;
- Precisely delivering patient navigation to those who need it can save health care costs, and improve the colorectal cancer outcomes.



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