

# PRIM-ER

## PRIMARY PALLIATIVE CARE FOR EMERGENCY MEDICINE

### OVERVIEW

For this intervention, we will tailor Primary Palliative Care for Emergency Medicine (PRIM-ER) for implementation in a diverse group of 35 emergency departments (EDs) that vary in specialty geriatric and palliative care capacity, geographic region, payer mix, and demographics. The overall approach involves ongoing asynchronous learning and technical support to bolster skills conduct interdisciplinary case reviews and reinforce clinical pathways and protocols via provider audit and feedback.

### PROVIDER EDUCATION

Full-time emergency medicine Attendings, Physician Assistants, and Nurse Practitioners will receive *5 CME* credits and a *\$67 Amazon Gift Card* as a token of NYU's appreciation for participation in:

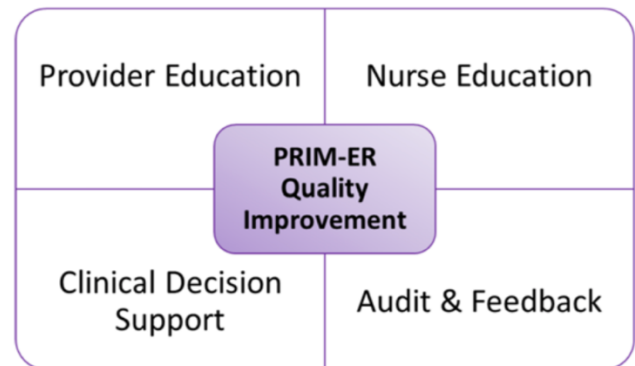
- 2-minute Baseline Palliative Care Knowledge, Attitudes, and Beliefs survey
- EPEC-EM pre-reading
- EM-Talk: a four-hour didactic and communication skills simulation training to help navigate difficult conversations with ease

### NURSE EDUCATION

Full-time emergency medicine nurses will receive *1 CE* credit and a *\$50 Amazon Gift Card* as a token of NYU's appreciation for participation in:

- 2-minute Baseline Palliative Care Knowledge, Attitudes, and Beliefs survey
- End-of-Life Nursing Education Consortium (ELNEC): a one-hour training

### KEY COMPONENTS



### CLINICAL DECISION SUPPORT (CDS)

Tailor and deploy a CDS tool that addresses palliative care needs among ED patients.

### AUDIT AND FEEDBACK

Create a provider dashboard and/or report to give clinicians and or administration real-time feedback on performance and CDS usage.

### BENEFITS

- Build institutional capacity to provide patient-centered care
- Improve patient and family satisfaction by delivering goal-concordant care
- Deliver care at home when it meets patient and family needs
- Reduce admissions for ED patients who will experience more harm than benefit from a hospitalization
- Decrease penalties for readmissions and safety events

**Study Aim:** This project builds upon existing research to implement and evaluate PRIM-ER on ED disposition, healthcare utilization, and survival in older adults with serious, life-limiting illness by analyzing Medicare Claims Data.