# Supportive Care Workflow for Emergency Department - Providers, Nursing, Social Workers, Care Managers and PUAs

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Supportive Care is a workflow to quickly identify patients with serious life-limiting illnesses to:

- Identify patient and family needs early in the ED course

- Provide early access to advanced care planning documentation by the ED care team

- Involve and notify members of the ED care team to ensure multidisciplinary and team-based approach for these patients.

The clinical decision support tool will assist with the identification of these patients in the ED by providing alerts such as BPA's and column notifications.

The goal is to quickly identify these patients when they present to the ED so that appropriate resources can be allocated, physical and emotional symptoms can be addressed quickly, and patients' goals of care are discussed early in the course. This helps to ensure ED treatment goals are concordant and unnecessary procedures and interventions may be avoided.

1. **Patient Has + eMOLST**

    a. Informational BPA for Providers and RNs

b. PUA column notification– the PUA should access the  eMOLST registry and print the pdf of the most up to date  eMOLST and place within the patient chart.



c. Provider BPA for "Goals of Care Discussion"

2. **Patient has a previous disposition of Home Hospice or Inpatient Hospice or Referral made**

    a. BPA for Provider to place Social Work and Palliative Care Consult

b. Informational BPA for Social Workers and Care Managers



c. Column on track board for social work and care managers displays a flower if previous disposition of Hospice

Hospice