ACP-COVID

A Trial to Evaluate an Advance Care Planning Video and Communication Skills Training Intervention for Older Adults During an Evolving Pandemic

Angelo E. Volandes, MD, MPH

James A. Tulsky, MD

Sophia N. Zupanc, BA

MGH 1811 MASSACHUSETTS GENERAL HOSPITAL

HARVARD MEDICAL SCHOOL

Dana-Farber Cancer Institute

Dr. Volandes has a financial interest in ACP Decisions, a non-profit organization developing advance care planning video decision support tools. Dr. Volandes' interests were reviewed and are managed by MGH and Mass General Brigham in accordance with their conflict-of-interest policies. No other disclosures to report.

THANK YOU!

National Institute on Aging

Dr. Richard J. Hodes

Dr. Marcel Salive

Dr. Jeri Miller

Dr. Yuchiao Chang

Dr. Charlotta Lindvall

Northwell Health

NIH Common Fund

NIH Collaboratory

Story

Study

Future

VITAL talk

ACP DECISIONS

ACP PEACE

Promoting Effective & Aligned Communication in the Elderly

ACP PEACE

Promoting Effective & Aligned Communication in the Elderly

SPRING 2020

NYC

Alerta
73
63

69
128/82
98
20

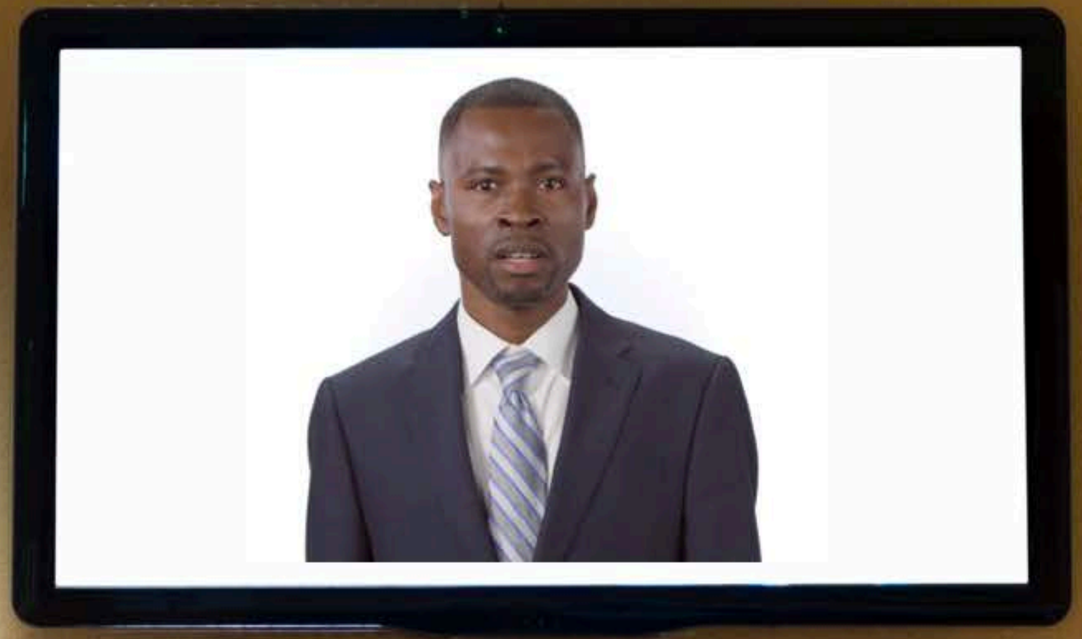
CPR

FACE SHIELD
SHIELD

ACP COVID

Communicating with Outpatients for Vital Informed Decisions

Northwell Health®

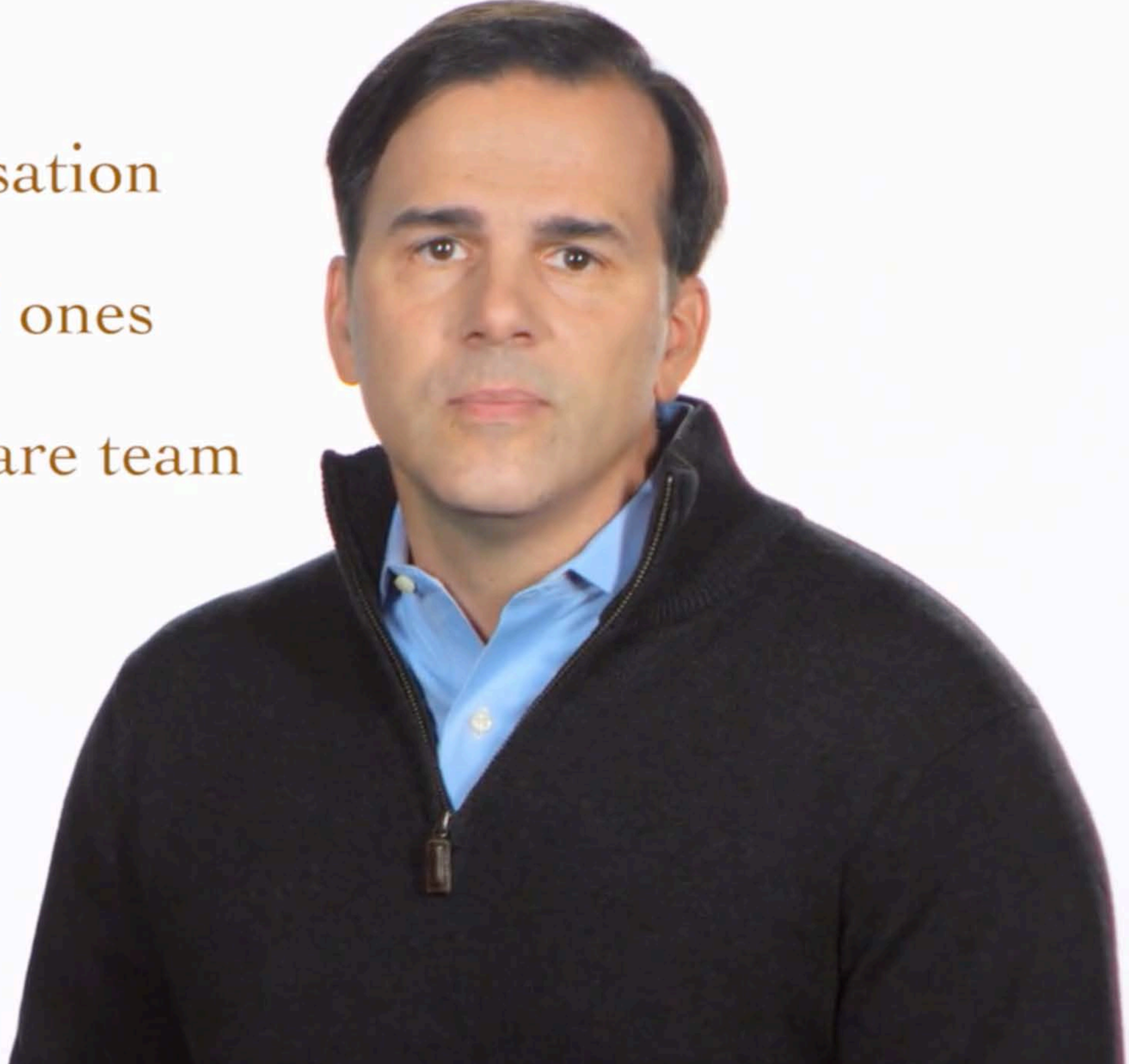


TELE HEALTH

Have The Conversation

Talk to your loved ones

Talk to your health care team

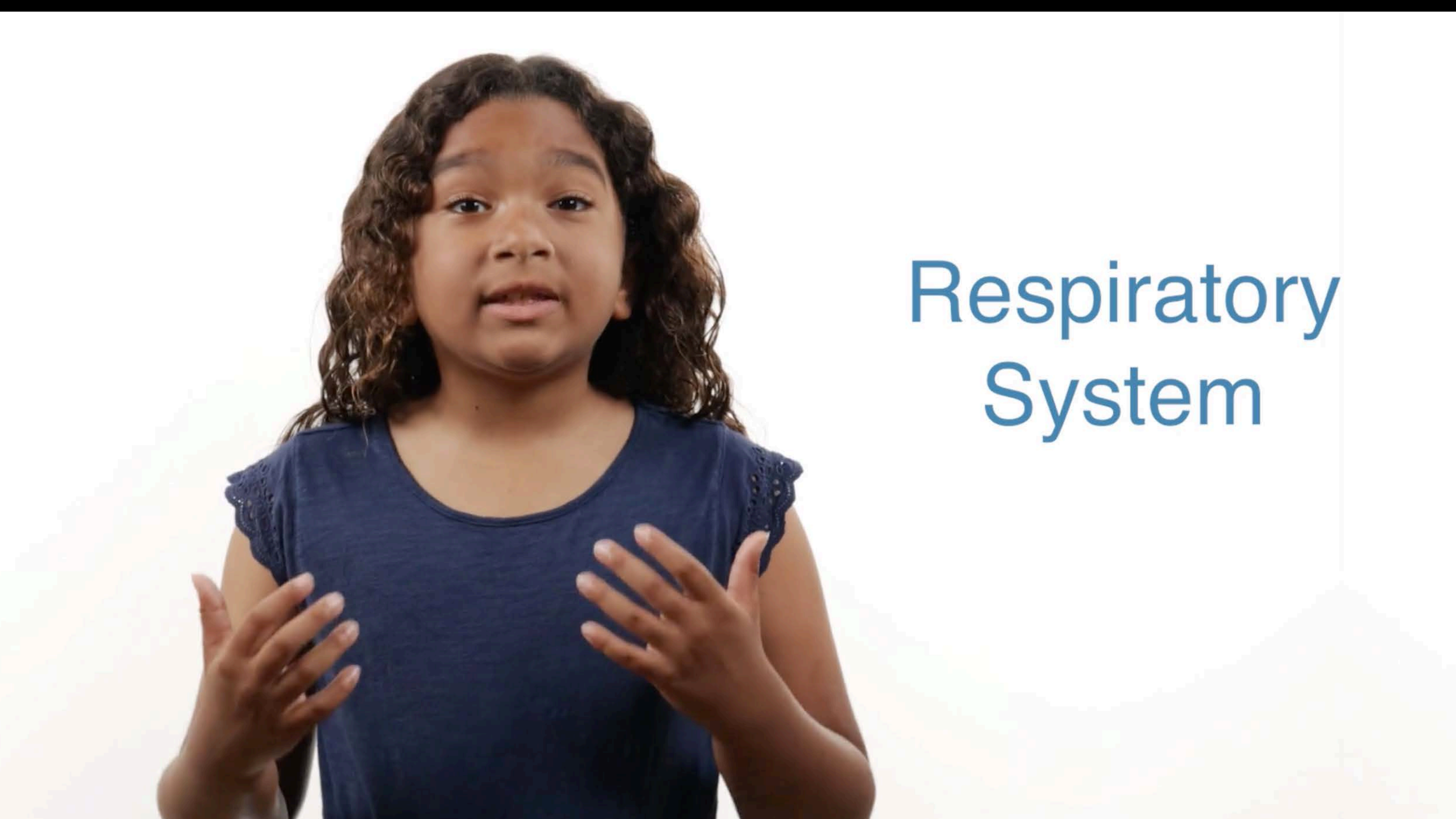


Coronavirus Disease 2019

Fever

Coughing

Problems Breathing


Respiratory
System

Pfizer
and
Moderna

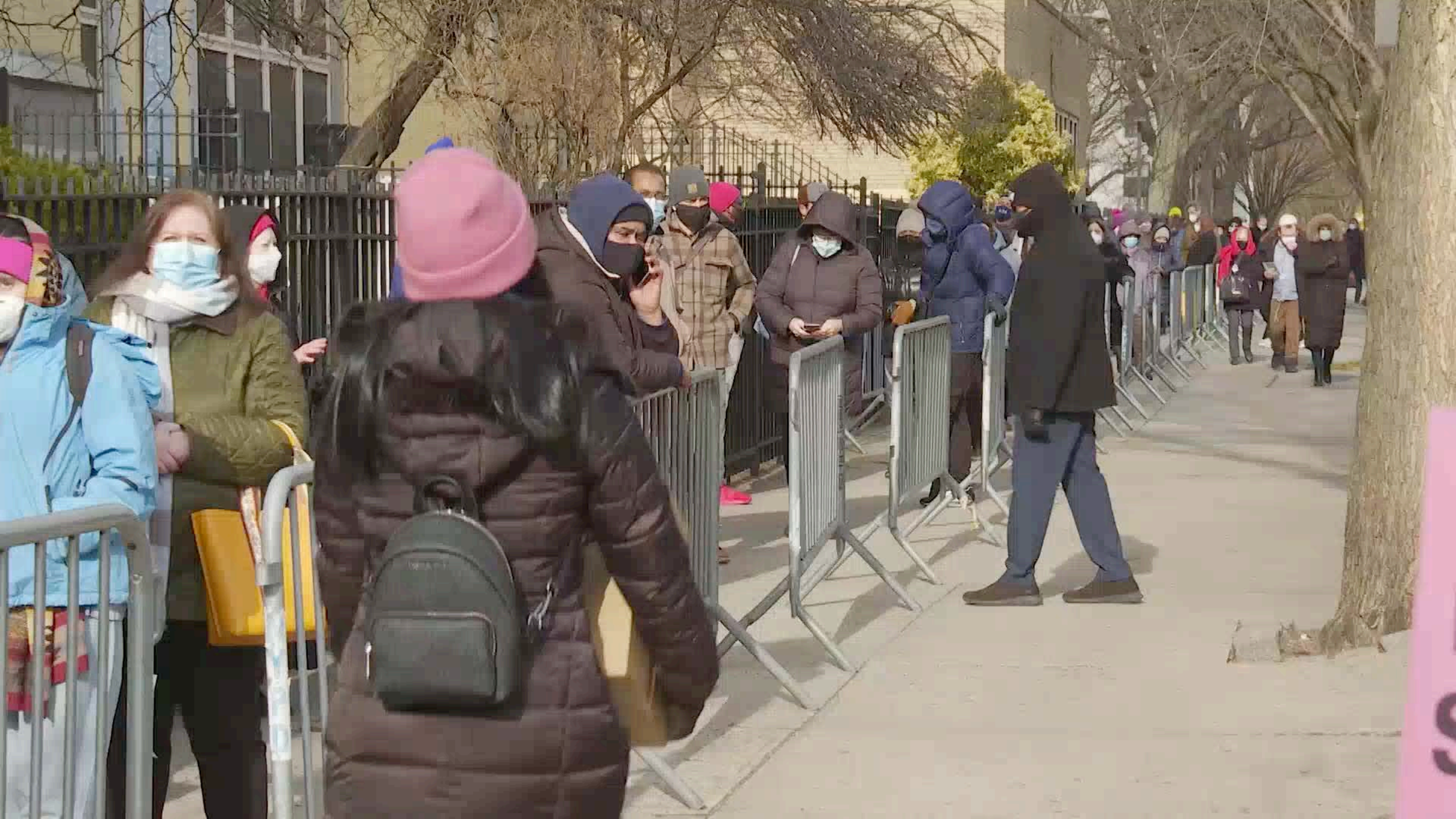
Cómo funcionan

Efectos secundarios

Preguntas frecuentes

McDonald's
1180
W 46 St
W 45 St
W 46 St
Smoothie
$2
Benjamin Maintenance

TONY AWARDS
VISIT SWAROVSKI TIMES SQUARE HERE
Southwest of the Red Stairs Times Square
SWAROVSKI
JERRY SEINFELD HAS...
23 HOURS TO KILL
A NETFLIX COMEDY SPECIAL
NOW STREAMING | NETFLIX
TAPARTER
BLUE FIN
DOS CAMINOS
Coca-Cola
Staying apart is the best way to stay united.
Green Giant
STAY HOME, WASH YOUR HANDS & EAT YOUR VEGGIES
#STAYHOME
tkts



W 46 ST

VITAL talk

VitalTalk's **MISSION**

There is nothing more powerful than a clinician that knows how to listen and respond.

Every patient deserves a clinician who meets their health needs with clear and empathic communication.

It is from this mission that VitalTalk was born.

VITALtalk

VitalTalk is a nonprofit founded by three doctors, born out NIH research funding.

We are the leading organization providing evidence-based communication trainings with nationally recognized founders.

We have over 650 clinician-faculty
trained across the country.

Our experience ranges from tertiary medical centers to community clinics, training cardiologists, oncologists, hospitalists, and more.

WHO WE **ARE**

“VitalTalk is the gold standard of clinician communication trainings”

JOHNS HOPKINS PROVIDER

Where do we get stuck when discussing goals of care?

Learning a new skill is about **observation**, **practice**, and **feedback**

Today

- Intros
- Learn/See a talking map for goals of care
- Skills practice: 2 Patients
- ACP COVID study discussion

15 min		Welcome
25 min		REMAP Didactic & Demo
15 min		Small Group Start Up
15 min		Drill #1
15 min		Drill #2
10 min		Break
50 min		Roleplay
5 min		Break
50 min		Roleplay
10 min		Small Group Reflection & Close
30 min		ACP Decisions

VITAL talk

REMAP

For Late Goals of Care Conversations

REFRAME
the situation

EXPECT EMOTION
respond with empathy

MAP
out important values

ALIGN
with the patient & family

PLAN
treatment to uphold values

Analysis

Trial Design: Pre-Post, open cohort, non-randomized, controlled pragmatic trial

- Two Control Periods:
  - Pre-COVID-19 Baseline (Sept 15, 2019-March 14, 2020)
  - First wave COVID-19 Baseline (March 15, 2020-Sept 14, 2020)
- Intervention Period (Dec 15, 2020 – June 14, 2021)

Primary analysis: Compare Intervention and First Wave

ACP COVID

Analysis

Statistical Design:

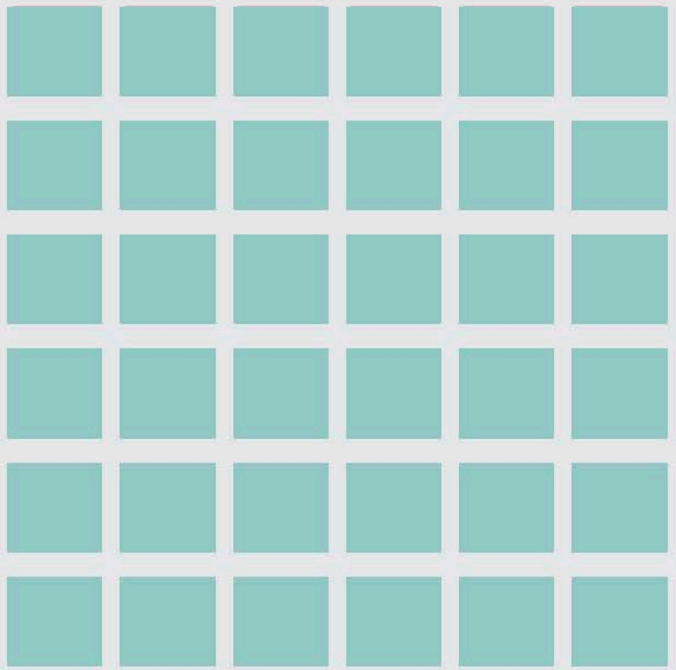
- Intention-to-Treat Analysis
- Generalized estimating equations approach to account for clinic practice clustering and repeated measures over time
- ***Prespecified subgroup analyses***: change from control to intervention between white and non-white minorities (combined and separate)

Sample Size: 7,800 patients and 150 clinicians

ACP COVID

STRUCTURED DATA

Extracted from EHR
and ready for analysis



PRINT YOUR NAME

PRINT THE NAME, HOME ADDRESS AND TELEPHONE NUMBER OF YOUR AGENT

(OPTIONAL) PRINT THE NAME, HOME ADDRESS AND TELEPHONE NUMBER OF YOUR ALTERNATE AGENT

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APOINTMENT OF AGENT

(1) I, _____, hereby appoint

_____

_____

(name, home address and telephone number of proxy)

as my health care agent to make any and all health care decisions for me, except to the extent that I state otherwise below.

This Health Care Proxy shall take effect in the event that a determination is made by my attending physician that I lack the capacity to make or to communicate my own health care decisions. My attending physician shall make such determination in writing, and shall include his or her opinion regarding the cause and nature of my incapacity, as well as its extent and probable duration.

(2) Name of alternate agent if the person I appoint above is unable, unwilling, or unavailable to act as my health care agent (optional):

_____

_____

(name, home address and telephone number of alternate agent)

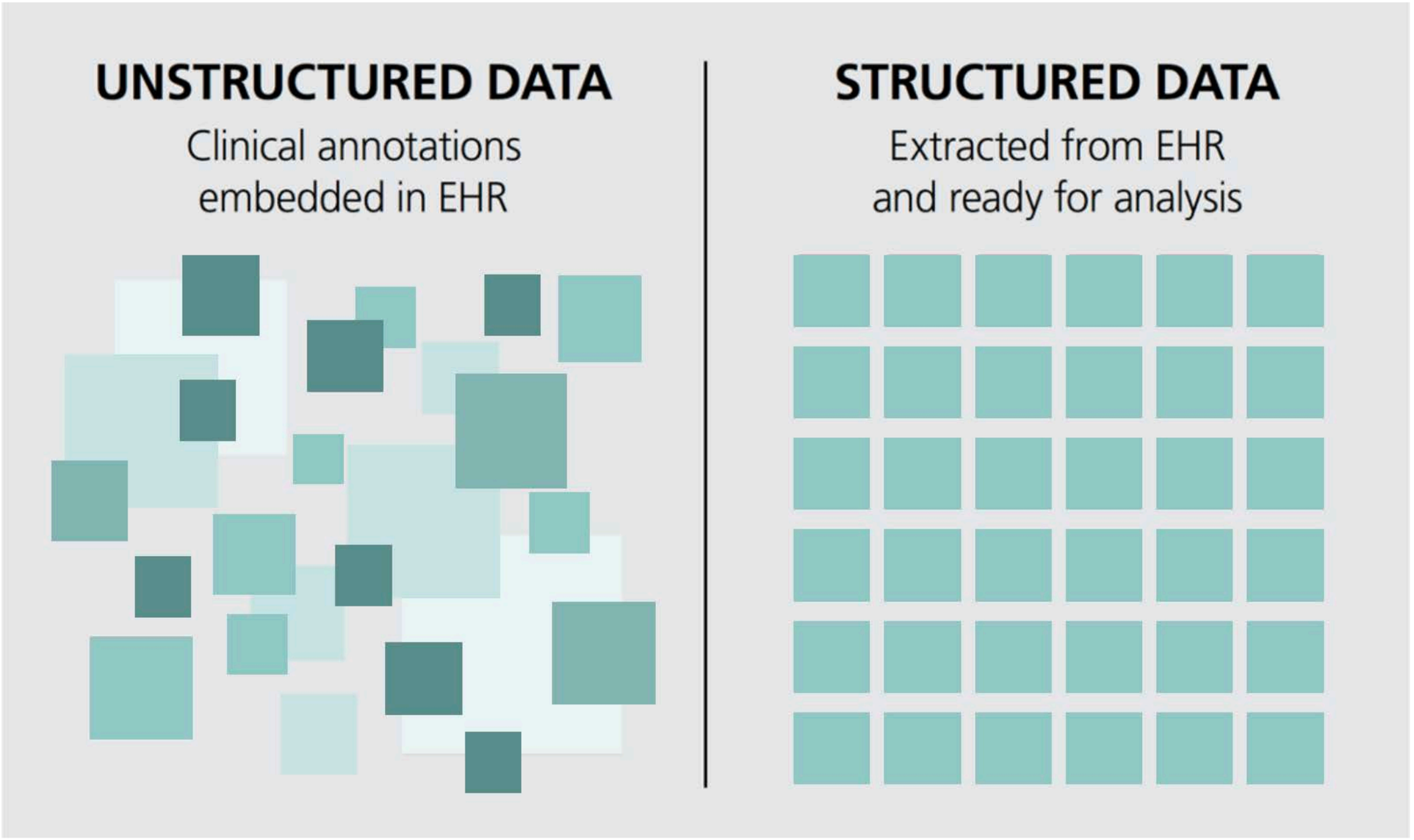
(3) I direct my agent to make health care decisions in accord with my wishes and limitations as may be stated below, or as he or she otherwise knows. If my wishes are unknown, I direct my agent to make health care decisions in accord with what he or she determines to be my best interest.

UNSTRUCTURED DATA

Clinical annotations
embedded in EHR

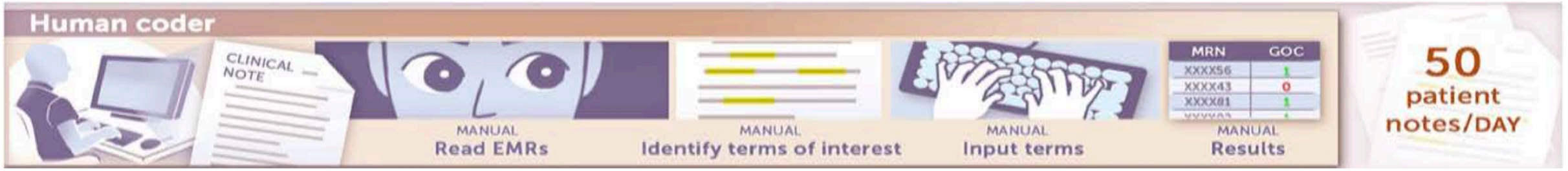
past medical history of a blood dyscrasia requiring weekly transfusions, and on admission found to have pancytopenia. His family (2 daughters and a son) are all in agreement that they would like no heroic measures, no blood transfusions, no resuscitations, and no blood pressure interventions. They would like comfort measures only, however would like their father to remain intubated until they arrive

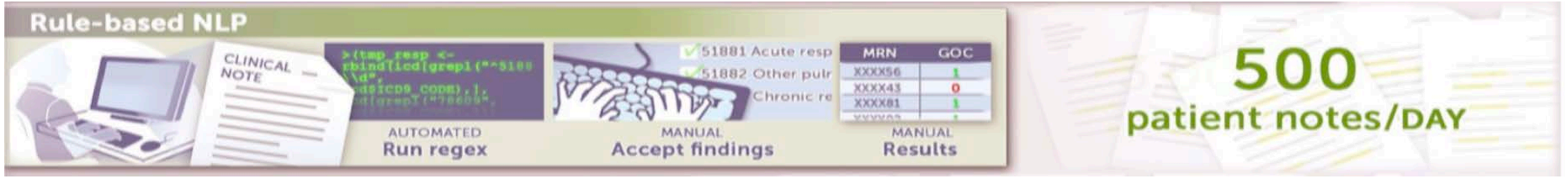
Chief complaint:

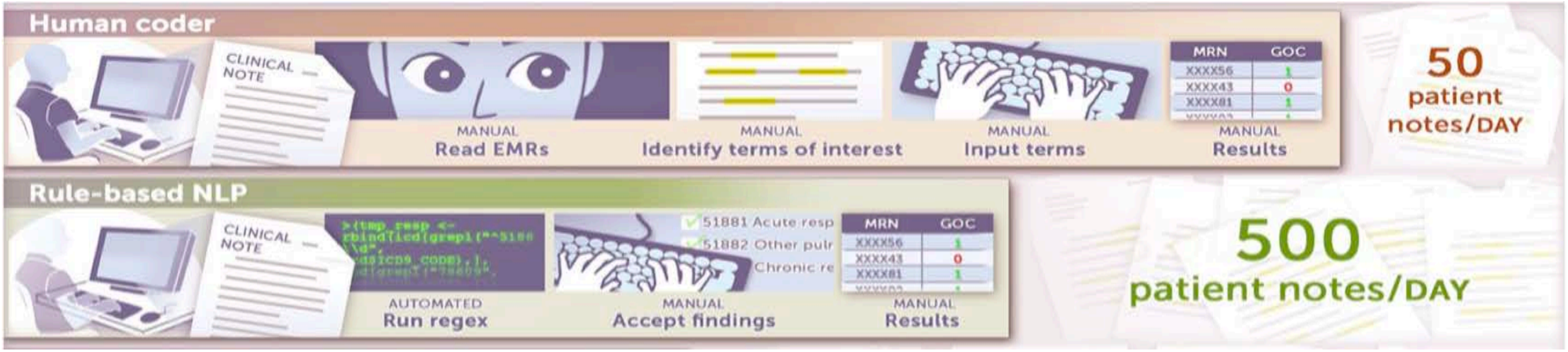


70-80% of patient EHR data is unstructured

40% of structured data is recorded incorrectly or are duplicative


Human coder
CLINICAL NOTE
MANUAL
Read EMRs
MANUAL
Identify terms of interest
MANUAL
Input terms
MRN
GOC
XXXX56
1
XXXX43
0
XXXX81
1
MANUAL
Results
50
patient
notes/DAY


Rule-based NLP
CLINICAL NOTE
51881 Acute resp
51882 Other pulr
Chronic re
MRN
GOC
XXXX56
1
XXXX43
0
XXXX81
1
AUTOMATED
Run regex
MANUAL
Accept findings
MANUAL
Results
500
patient notes/DAY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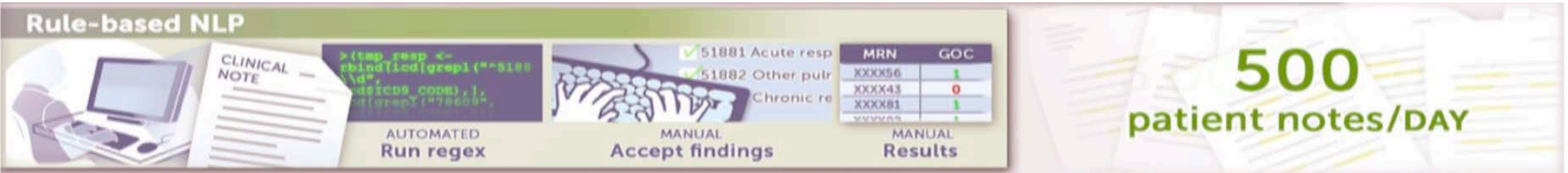
Results
500
patient notes/DAY

Rule-Based NLP

Natural Language Processing (NLP) refers to a branch of artificial intelligence which allows computers to process and analyze language

Rule-Based NLP refers to a pre-specified set of rules (i.e., keywords and phrases) to process and analyze language

Rule-Based NLP



Rule-Based NLP in ACP-COVID

1) Identify the outcome of interest and outline it’s related domains

Rule-Based NLP in ACP-COVID

1) Identify the outcome of interest and outline it's related domains

2) Create a keyword library and annotations guidelines which represent how the domains are documented

“During goals-of-care discussion with pt and family, pt expressed wish to be home”

“The patient indicated that walking with a cane instead of a walker is one of their goals of care”

Study Demographics

Female (%)

Hispanic or Latino (%)

Non-Hispanic Black (%)

EHR Notes per Study Period

- **185 clinicians trained from 22 Northwell Health sites**
  - **9 trainings over 4 months**

- **82%** of participants were **very or somewhat likely** to recommend the course

- **74%** of participants were **very likely** to put the skills they learned into practice

ACP COVID

Describe one or two of the most important take-away lessons for you personally….

“This course allowed me to . . . improve on my shortcomings in conveying information”

“Course instructors were fantastic, very enthusiastic and comprehensive”

“Empathy never causes harm”

“Asking permission . . . places more focus on what matters to the patient”

ACP COVID

What aspects of the course did you find most impactful…

“Real simulated patients, empowered by proposed steps to take”

“Participating in and observing my peers work through challenging conversations”

“Telling my patients honestly that despite them being healthy, they were at high risk of dying if they acquired COVID-19”

ACP COVID

Janus.

PROVEN
PRagmatic Trial of Video Education in Nursing Homes

ACP COVID
Communicating with Outpatients for Vital Informed Decisions

FUTURE

"It’s all about implementation, implementation, implementation.”

Vince Mor and Susan Mitchell

PROVEN
PRagmatic Trial of Video Education in Nursing Homes

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FUTURE

iPad

2320

iPad
texts
emails

5302

video cards

PROVEN
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FUTURE

Staff training

VITAL talk

Dedicated ACP Staff?

~50%

85%

0-7

0

PROVEN
PRagmatic Trial of Video Education in Nursing Homes

ACP COVID
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FUTURE

Medium Diversity

High Diversity
-Black
-Hispanic

Over-sample
-Black
-Hispanic
-Rural
-SGM

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PRagmatic Trial of Video Education in Nursing Homes

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FUTURE

Randomized

Pre-Post

Randomized

THANK YOU!

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