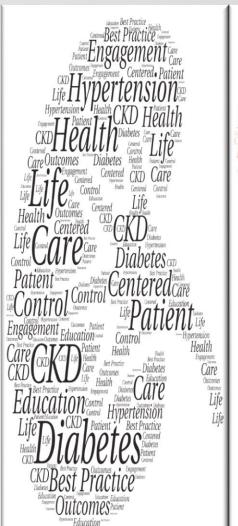
# ICD-Pieces: Improving Chronic Disease Management with Pieces

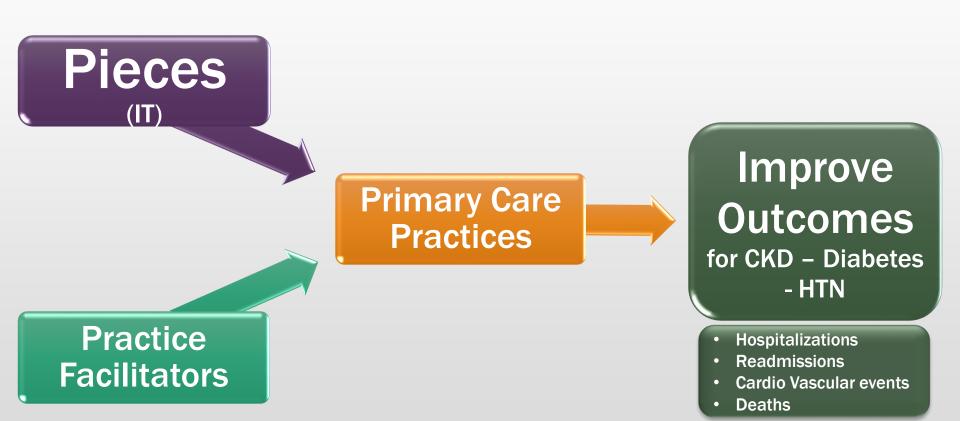
**NIH Collaboratory Meeting** 

Tuesday, May 15, 2018



### Hypothesis: Collaboratory Model of Care Improves Outcomes







#### Participating Health Care Systems











- Safety-net
- Public
- Dallas County
- EPIC

- Practices HCS
- Private
- North Texas
- EPIC

- ACO
- Private
- Connecticut
- All Scripts

- Veterans
- Federal
- North Texas
- CPRS

#### **Barriers Scorecard**

Barrier	Level of Difficulty				
		2	3	4	5
Enrollment and engagement of patients/subjects				X	
Engagement of clinicians and Health Systems			X		
Data collection and merging datasets			X		
Regulatory issues (IRBs and consent)	X				
Stability of control intervention	X				
Implementing/Delivering Intervention Across Healthcare Organizations			X		



#### **ICD** – Pieces: From Barriers to Lessons Learned



Enrollment	PF Leverage IT / Waiver
Engagement	Simplify Workflows / Align metrics
Data Collection	Adapt to HCS (Options to "Cloud")
Regulatory	Ask Early / Opt-out Option
Stability Control	Respond to Changes (BP Goals, Rx)
Delivery Across HCS	Address Turnover (PI, PF, IT)

#### Recent Generalizable Lesson



- Enrollment/ implementation=>HCS factors
  - Intrinsic operations/ workflows sites
  - Staff turnover
  - Access claims data
- Approach
  - Anticipate and establish back-up plans
  - Empower/support HCS collaborators

#### If Only I Knew......



- Health Systems change...often
  - Reorganization and turnover
  - Speed of changes in HCS (vs research)
- Keep multiple stakeholders engaged
- PCTs require different approach
  - Balance direction ←→ delegation

#### Advice to new UH3 projects



- Understand your partner Health Systems
- Ask for input from Health Systems (early)
- Be prepared to respond to changes

## What have you learned? Learning Health System ...and investigators



- Embrace changes (new ideas)
- Scientific foundation PCTs-new knowledge
- Learn from experience others
- Expertise WGs/ "the deliverables"
  - -> Reg/EHR/PROs/Biostats/HCS
- Environment for advancing PCTs