

Summary and Reflections

Cherise Harrington



**NIH PRAGMATIC TRIALS
COLLABORATORY**

Rethinking Clinical Trials®

Lessons Learned



- Diana

- Ask participants if they're willing to be contacted so you can share authentic stories that resonate
- Use internal dissemination channels within your healthcare system early and often
- Engage patients and the public through multi-level outreach to build support for individual projects and the larger research enterprise

- Liza

- Understand the current healthcare/policy landscape (changes over time)
- Opportunities to integrate generative AI and other tools to reduce staff time

Lessons Learned



- Lynn

- Challenging the status quo (and delivering sustained impact) requires persistent vertical healthcare system partnership (support staff to C-suite)
- Consider healthcare organizations complex adaptive systems (medical anthropologists/organizational experts as key partners)
 - Understand contextual factors that determine long-term survival of a new intervention

- Christine

- Understand how things work in a system and who is responsible for infrastructure changes, then build relationships with those people
- Keeping key interest groups, including those with lived experience, clinicians, health plan administrators, etc, informed throughout the study matters
 - Regular updates primes them to accept study results